



CERTIFICATE OF COMPLIANCE


Pursuant to Republic Act No.11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **MR. ARSENIO J. LIZASO**, Filipino, of legal age, President, **CULTURAL CENTER OF THE PHILIPPINES**, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The **CULTURAL CENTER OF THE PHILIPPINES** has established its service standards known as the Citizen's Charter that enumerates the following:
 - a) Vision and mission of the agency;
 - b) Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iv. Maximum time needed to conclude the process;
 - v. Document/s to be presented by the applicant or requesting party, if necessary;
 - vi. Amount of fees, if necessary; and
 - vii. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written in English and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

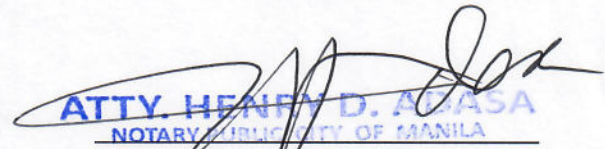
This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this DEC 03 2020 day of _____
2020 in CITY OF MANILA, Philippines.



ARSENIO J. LIZASO
President
Cultural Center of the Philippines

SUBSCRIBED AND SWORN to before me this DEC 03 2020 of _____
2020, in CITY OF MANILA, Philippines, with affiant exhibiting to me his
Passport No. EC6243049 issued on December 17, 2015 at Manila, Philippines.



ATTY. HENRY D. AZASA
NOTARY PUBLIC, CITY OF MANILA
Notary Public
UN 2020
NOTARIAL COMMISSION 2020-097 MLA
ISP NO. 100920 - 01/31/2020, PASIG
PTR NO. 9124007 - 01/03/2019 MLA
ROLL NO. 28070, TIN: 172-528-620
MCLE COMPL. NO. VII-0000165
URBAN DECA HOUSE MANILA, B-2, UNIT 355

Doc. No. _____
Page No. _____
Book No. _____
Series of _____

