

CIP/5394

29 December 2021

MR. ARSENIO J. LIZASO
President
Cultural Center of the Philippines
CCP Complex, Roxas Boulevard
Pasay City, Metro Manila

Through: **MR. MANUEL B. CABALEJO**
Quality Management Representative

Dear Mr. Lizaso,

Continued Certification to ISO 9001:2015

Based on the outcome of the second surveillance audit of your QMS on 28-29 October 2021 and our acceptance of your planned corrections and corrective actions on the two minor non-conformities (RGM-01-S2 and CIIS-01-S2) reported by this audit, the validity of your QMS certification is hereby reconfirmed. However, we wish to remind your team that the satisfactory implementation of these planned actions will be verified at the next audit, subject to the renewal of the 3-year certification contract between CCP and CIP. If, on the other hand, there is no new contract with CIP, your ISO 9001:2015 Certificate will expire on 18 December 2022.

Our audit assessed the maintenance of the QMS, its good points and areas of conformity that enable it to address your organization's risks and opportunities as well as support the achievement of your organization's performance objectives and customers' needs and expectations. Please note too the opportunities for improvement cited in the audit report.

We also wish to bring to your attention our concern that, in addition to the above-cited non-conformity reports, one non-conformity report from October 2019 again remains open. The audit in October 2021 found insufficient or no evidences of implementation of corrections and corrective actions committed to be done on non-conformity report Team-02-ST2 (items 1, 3, and 7). The status of these actions will again be verified at the next audit. To ensure maintenance of certification, it is imperative under ISO rules that these continual improvement actions are effectively implemented in a timely manner.

We assure CIP's support to your organization's continuing quest for excellence. Best regards.

Very truly yours,
CERTIFICATION INTERNATIONAL



JOSELITO C. SOLER
President & Managing Director